BROWSER SUPPORT POLICY FOR THE BANNO PLATFORM

To support the security measures we put in place to keep your data safe, we require the use of a modern browser. As new versions of browsers are released, the Banno Platform will deprecate support for older versions. Below are the details for each supported browser.

Microsoft Internet Explorer

Not supported.

Microsoft Edge

Microsoft Edge will be supported at the latest version only. The Banno Platform may deny access to older Microsoft Edge versions 60 days after a new version is released. Microsoft Edge should update automatically.

Click here to access the latest version of Edge.

Google Chrome

Chrome should automatically update and major updates are released approximately every 12 weeks. If Chrome is two versions older than the current stable channel version, the Banno Platform may deny it access.

Click here for instructions on updating Chrome to the latest version.

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Apple Safari

Safari currently only sees major upgrades during the Fall. Approximately 60 days after a new version is released, the Banno Platform may deny older versions access. However this change requires that the new Safari version is available on both MacOS and iOS devices.

Click here for instructions on updating Safari to the latest version.

Mozilla FireFox

FireFox should automatically update. If FireFox is two versions older than the current stable channel version, the Banno Platform may deny it access.

Click here for instructions on updating Firefox to the latest version.

